Instruction Manual for HD-424
User Manual for HD-424

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Preface

Please read this manual carefully before use.

Intended use

Hearing instrument is a kind of electronic device which amplifies sound from your surroundings. It is used to help hearing impaired people recover hearing ability by compensating for the hearing loss. Your BTE is only one type of hearing instruments.

This user manual only applies to **HD-424** hearing instrument.

Precautions

For patients with middle ear infection, it’s suggested not to wear hearing instrument until cured or follow the doctor’s advice. Please consult your hearing healthcare professional first if you have any questions about your hearing or your hearing instrument.

THE MANUFACTURER RESERVES THE RIGHT TO MODIFY THE TECHNICAL SPECIFICATIONS OF THIS PRODUCT WITHOUT ANY PRIOR NOTICE.
Features

The ear hook should be connected with an ear-mold (ear tip) that fits comfortably in your ear canal.

1. Volume Control
2. Memory switch
3. Battery Door
4. Trimmer cover
5. Earhook

NOTE: This socket is used to connect your BTE with a programmer. This is only for use by your hearing healthcare professional only!
How to wear your hearing instrument

How to deal with ear hook

Attach your hearing instrument parts

1. Choose the suitable ear-mold (or ear tip), and then fit with the adaptor and sound tube.

2. Cut off the needless part of the sound tube showed below to achieve the best hearing experience. And then connect sound tube with ear hook.
Insert the ear-mold (or ear tip) into your ear canal first, and then place the hearing instrument behind your ear.

Insert your ear-mold (or ear tip) correctly, on the basis of patiently practice. Please consult your hearing healthcare professional when you have some difficulty inserting the ear-mold.

Step 1: Hold the earmold by the outer side near the tubing with your thumb and forefinger. Insert the canal tip of the earmold into your ear canal gently. Then softly press the earmold into place with your fingertip.

Step 2: Carefully place the BTE behind your ear with the ear hook and earmold tubing wrapped over the top.

NOTE: Before placing the BTE ear-mold (or ear tip) into your ear canal, ensure the battery is inserted properly and the battery door is closed securely.
**ON and OFF function**

Turn on your hearing instrument by closing the battery door completely. Turn off your hearing instrument by opening the battery door slightly. 

Note: Never force the battery door open or closed.

**M-O (M-T-O) switch / I-△-O switch**

M-O switch:
- Position “O”: The instrument is switched off.
- Position “M”: The instrument is switched on.
- Position “T”: The Tele-coil function is enabled to assist you on the telephone.

I-△-O switch:
- Position “O”: The instrument is switched off.
- Position “I”: The instrument is switched on.
- Position “△”: Background noise reduction function.
**Trimmers**

The amount of trimmers on your instrument may be different from the following listed. Please adjust them according to the trimmer types on your instrument.

**H Trimmer:**
Used to eliminate feedback.
Turn clockwise for maximum High-frequency sound, minimum feedback reduction.

**L Trimmer:**
Used to eliminate noise.
Turn clockwise for maximum Low-frequency sound, minimum noise reduction.

**P Trimmer:**
Controls the maximum output sound level.
Turn clockwise for maximum sound amplification.
Volume control

To adjust the volume, rotate the volume control by your fingertip up and down. The numbers indicates an orientation for the current volume setting. 1 is the lowest volume.
To increase the volume, turn the volume control up. To decrease the volume, turn the volume control down.
Memory switch

Note: This function is available for digital hearing aids only.
Your hearing instrument can be programmed with up to 3 different listening programs.
When the hearing instrument is turned on, it will automatically be in program 1-microphone mode.
The additional settings which are pre-programmed for your specific needs are accessed by the memory switch. Each time you press the memory switch, the hearing instrument will move to the next program. The sequence is 1, 2, 3, 1...
Your hearing instrument will alert you to help you identify which program you are using. When you select program 1 you will hear one beep, program 2 will emit two beeps, 3 beeps for program 3.

Please note that the programs are pre-set by your hearing healthcare professional or manufacturer.
Replacing the battery

1. Switch off the hearing instrument.
2. Open the battery door and remove the old battery.
3. Remove the protective foil from the new battery.
4. Insert the new battery, be sure that the plus (+) is facing up.
5. Close the battery door.

Important: Handle the battery door gently. The operation requires only a minimum force. If there is any resistance when closing the battery door, ensure that the battery is correctly inserted. The battery door cannot be closed if the battery is inserted incorrectly.
**Low battery warning**

When you hear one short beep, it means that the battery is low. You will hear the warning intermittently until you replace the battery. After the first warning, you may experience some reduction in sound quality. This is normal and can be remedied by inserting a fresh battery in the hearing instrument.

Always remove the battery if your instrument is not in use for long periods of time.

**Caring for batteries**

The performance of the hearing instrument depends largely on the quality of the battery.

1) To get the full benefit of your hearing instrument, it is necessary and important to use high-quality batteries. The lifetime of a battery depends on the quality. With a reliable battery, you can avoid periodic hearing instrument failures.

2) It is also important that air does not enter the battery before use. Therefore, each battery is provided with an adhesive label that ensures that the batteries are sealed and fresh until use.

3) Never let an exhausted battery remain in the hearing instrument. It may leak and cause damage to the hearing instrument.
## Troubleshooting

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<td>Wax or debris in the microphone or receiver</td>
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<tr>
<td></td>
<td>Wax or debris in the microphone or receiver</td>
<td>Clean both microphone and receiver with brush. Remove and clean the dome</td>
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<tr>
<td></td>
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<td></td>
<td>Hearing instrument settings not optimal</td>
<td>Contact your hearing care professional</td>
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**Cleaning**

Cerumen will accumulate on it while using your hearing instrument during use. It will damage the instrument if the cerumen enters it. The instrument has a protection system, the WaxStop. Clean the instrument and replace the WaxStop regularly. Failure to do so can lead to an accumulation of cerumen which will impair sound quality. Cleaning is easier when accumulated cerumen is dry; e.g., in the morning, before you insert the instrument into your ear.

**Cleaning the instrument**
- Clean your instrument with a soft, dry cloth and the small brush. Do the cleaning on the soft table to avoid damage or scratch if the instrument fell.
- Do not use water or other fluids.
Working condition

Temperature should not exceed limits of -20° /60° Celsius at a relative air humidity of 65% for extended periods during transportation and storage.

Technical Data Standard
Maximum Output IEC-118-7/2005(2cc-coupler)

Manufacturer
Solar Ear Botswana, Brazil, China, Egypt, Mexico, Pakistan

Note: detailed technical data for each model can be found on the web site; www.solarear.org
FDA information
Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing aid. The physician will refer you to an audiologist or hearing aid dispenser, as appropriate, for a hearing aid evaluation.

The audiologist or hearing aid dispenser will conduct a hearing aid evaluation to assess your ability to hear with and without a hearing aid. The hearing aid evaluation will enable the audiologist or dispenser to select and fit a hearing aid to your individual needs.

If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial rental or purchase-option program. Many hearing aid dispensers now offer programs that permit you to wear a hearing aid for a period of time for a nominal fee after which you may decide if you want to purchase the hearing aid.

Federal law restricts the sale of hearing aids to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.